

#### Think you know Jayex? Think again.



Jayex Webinar 14<sup>th</sup> February 2024

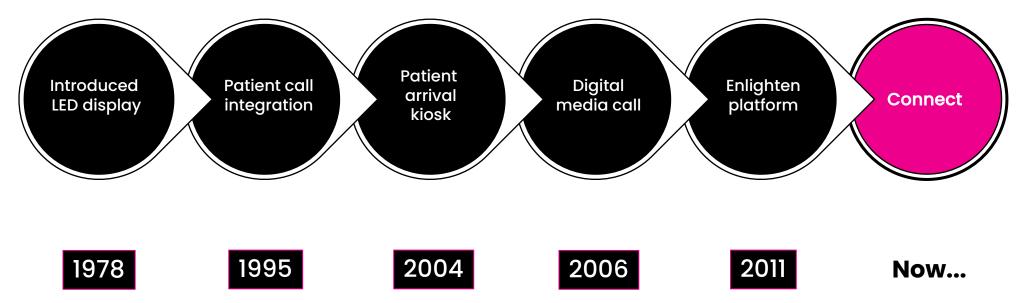
### Agenda & format

- Business update
- Product update
- Product roadmap
- Training and support



# **Trusted for 46 years, supporting practice's ever-changing needs.**

Operating since 1978 we remain the market leader, having delivered solutions into 3500+ practices across the whole of the UK.



- Win10 (Win11 ready)
- AWS cloud-based platform
- Best in class PMS
  integrations

#### **Practice benefits.**



Save 4.5 mins on check-in



Free up admin team time



efficiency



Clear patient pathway







Improving patient & staff satisfaction



QOF compliance & income earning opportunities

#### **Patient** benefits.



Enhanced experience



Less time queuing



Multilingual



Inclusive & accessible



Mobile for convenience



Informed & signposted

### **Product update**

#### Jayex Enlighten E4.

- On-premise
- Supported through on-site and RDP
- Functional and robust
- Win10

Jayex

• Limited development opportunity



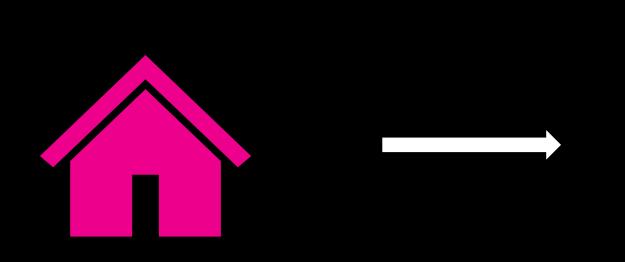
Enlighten E4
A My Profile
Appointments
Manage >
Reports
Surveys
Support >
Logout

#### **Jayex Connect.**

- Mobile check-in
- Cloud based in-line with NHS Digital plan
- Developing tools and functionality fit for modern primary care
- Windows 10 compliant (Windows 11 ready)
- Signposting and care navigation
- Improved integrations



### **Move from ENL to Connect**





## Why Connect?

### We want Jayex customer to realise the benefits from using our cloud-based platform now and in the future.

- Improved security
- Improved scalability
- Mobile check-in
- Reducing long term costs
- Improved reliability

- Improved integrations with Clinical Systems
- Better remote support (proactive & reactive)
- Software development & remote deployment
- Collaborative development with Jayex (user groups & pilot)

plus much more...

### **Upgrading** to Connect

#### Upgrade process:

- Contact our sales team
- Account and technology review
- Provide a bespoke cost, based on practices requirements
- Confirm your order
- Operations team will work with practice and local IT to deliver and commission
- Follow up support



#### **Upgrading** to Connect

Includes:

- Brand new high spec Lenovo 8gb (Win10 and Win11 ready)
- New touchscreen or patient calling screen as required
- New warranty
- Access to new online training library
- Enhanced integrations with clinical system
- All new features in development

Mr Bernard Stocker Mrs Anne Sparkes

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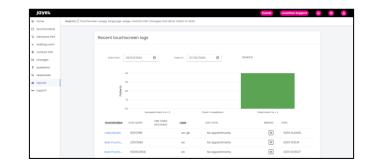
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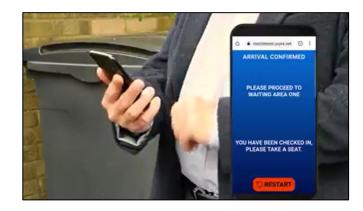
### Product roadmap

### Available now:

- Integrate care navigation and OC tools
  e.g AccuRX, Floreys, eConsult...
- Remote monitoring and support
- Check-in reporting and audit
- Mobile check-in with QR code and proximity







#### **Future** development

		<b>A</b>	E	С U
Give patients the ability to manage upcoming appointments, potential access to appointment books for clinics & open surgeries.	Provide practices with the ability to send targeted and appointment based messaging via SMS or through the NHS App (England)	Provide a means for patients to update practice on their LTC and use clinical data to support pharmacists to better manage Rx.	Better manage queuing and experience for patients as well as workload. Providing ticketing system within Connect.	Connect providing appoint ments database and working as backup PMS Lite, during PMS downtime
Appointment Management	Communication	Long Term Conditions	Patient Ticketing	Business Continuity

# **Support and Training**

# Operational quality, support and peace of mind.



Delivery & install at your convenience



8:30am - 5pm Monday - Friday



FREE site survey and cabling & power provided



UK-based support team 2-year hardware warranty included



Available by phone, email, remote dial-in & for site visits



Online training library



Online Help Centre

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## simply invaluable.