

## Features Overview & Technical Specifications

### Cloud based platform

Monitor and configure your appointment management tool from anywhere; simply login into your instance using any modern browser.

HTTPS connection to guarantee privacy and secure your data transfer to the cloud; everything you do is transmitted using a Transport Layer Security (TLS) encryption tunnel.

### Appointment management

Allow your patients to book online via mobile app or on the web. Support registration for new patients and reduce the overload on the admin staff.

Define your booking parameters to control which appointment types of doctors can be booked via the platform.

Different workflows to offer complete flexibility to your patients; book the next available practitioner, select a specific one or simply lookup availability for your preferred one.

Set email reminders to remind the patient of their upcoming appointment to reduce your no-shows.

### SMS reminders

Appointuit SMS allows you to remind all of your patients of their pending appointments regardless of how they booked, minimising costly no-shows. On receipt, they will be prompted to register for online appointments, thus increasing your online appointment uptake. Patients will also be able to view and manage all of their appointments online.

### Reports

With Appointuit Dashboard and Analytics you can manage Appointuit and get detailed stats and reports on how your patients are using Appointuit and how you can improve the uptake of Appointuit at your practice.

Visualise the total amount of appointments booked to date or this week and breakdown by appointment type.

### Manage your credits

Top up your account for the amount of SMS you use and opt in to auto top-up if you want the system to handle the purchase automatically. We safely store your card details and use the most secure gateways to process your payments.

## DETAILED FEATURE LIST

### Appointment booking

- IOS, Android or Web based app
- Book by next available practitioner
- Book with specific practitioner
- Book on your preferred practitioner
- Email confirmation
- Email reminder
- Custom appointment type

### SMS

- Appointment reminder
- Custom SMS

### Reports

- appointments booked to date
- appointments booked this week
- appointments booked by type
- SMS reminders breakdown

### Dashboard

- Password change
- User details change
- User management
- New item notifications

### Access/Security

- Web based login (HTTPS)
- Password reset option