

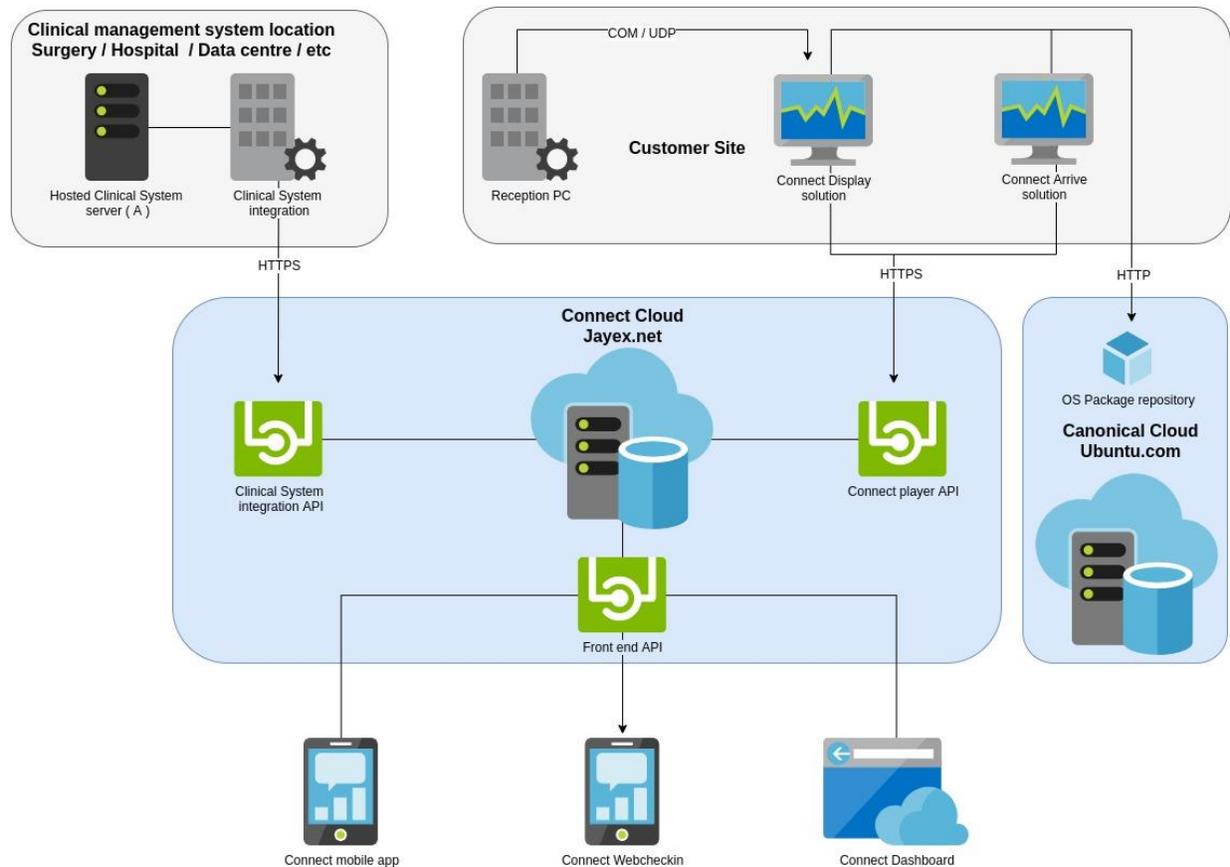
Features Overview & Technical Specifications

Cloud based platform

Access your dashboard from anywhere and control your services remotely; simply login into your instance using any modern browser.

All your media, playlist and settings securely stored in our data center; in the unlikely event of an hardware failure, simply replace the player and you're live again.

HTTPS connection to guarantee privacy and secure your data transfer from both the dashboard and all the devices on site; everything you do is transmitted using a Transport Layer Security (TLS) encryption tunnel.



Private cloud

The Connect platform is hosted on a private cloud that is fully managed by Jayex Technology and physically hosted by Storm Internet. Our hosting partners can guarantee constant availability of power and data connectivity to our private servers (even in the event of major power grid issues or major data connectivity disruptions). They are also ISO 27001:2013, ISO 9001:2015, PCI DSS, Cyber Essentials certified and along strict adherence to "Data Protection Act 1998" and the "EU Data Protection Directive (95/46/EC)" they are G-Cloud 5 approved suppliers.

Our servers operating systems are regularly patched and regularly monitored.

Business continuity and uptime

Connect runs on clustered servers that are implemented in a way to guarantee maximum uptime; even in the event of a server hardware failure, the platform will continue its service without any downtime.

Our entire ecosystem is backed up on a daily, weekly and monthly basis to guarantee swift recovery in the event of unlikely data corruption.

Security

All the data is stored in our private servers and encrypted while in transit.

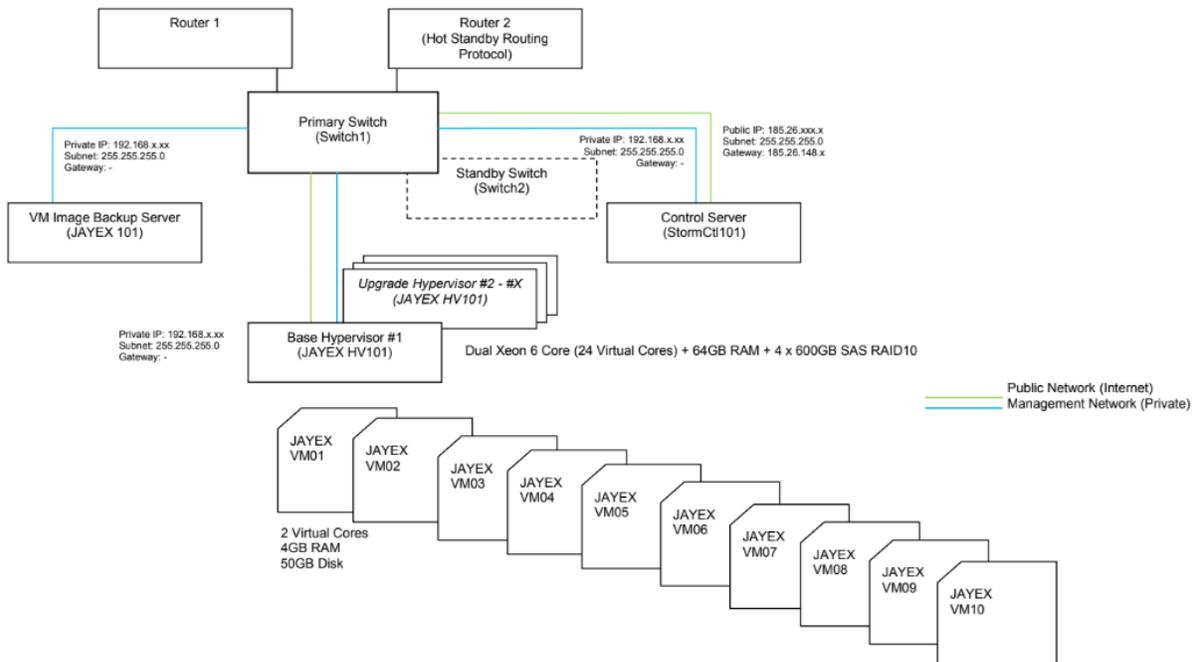
Passwords and other sensitive data stored in our database is hashed for additional security.

Access to our private infrastructure is allowed only from specific locations and user access is restricted to System Admins only.

The whole application stack is regularly tested by third parties to ensure no security holes are left unattended.

The entire application relies on trusted certificates that are regularly issued by the trusted authority.

Customers records are segregated across different virtual machines to provide maximum data security and optimise uptime.



Company Security

Jayex always operates with the highest regard to data protection and security.

We are ISO 27001:2013, Cyber Essentials, Cyber Essentials Plus certified and compliant to GDPR regulations.

Currently in the process of certifying for DSP toolkit, we regularly certified on IG Toolkit.

Jayex is also responsible for the physical and environmental security of our data as well the customer areas within our facilities. This includes physical access controls, logical access controls, system controls and network security controls.